

PRICE LIST
Prices Valid from April 1st 2009

HOME USERS – Prices fully inclusive of VAT

Technical Support – In the first hour charged to the nearest half hour, thereafter charged to the next full hour. Price per hour	£ 30
File and Disk Recovery – basic file types (word-processing, spreadsheets, presentation and image files) Price for up to 3 files.	£ 10
File and Disk Recovery – cost per file over and above 3 files	£ 2
File and Disk Recovery – Large quantities of files, Directories etc	Call
Laptop or PC rebuild – per machine	£ 70
Network Assessment – consultation and assessment of household network options	Free
Multi-Media consultation	Free
Wireless Router set up and secure – up to 2 PC's or laptops	£ 30
Wireless Router set up and secure – 3 – 5 PC's or laptops	£ 65
Multi-Media PC build, set up and install EXCLUDING price of hardware and software	£ 80
Custom Designed & Built PC build, set up and install EXCLUDING price of hardware and software	£ 80
PC Health Check and Report and Advice, per PC	Free
Spyware / Virus Removal and tidy up as result of PC Health Check	£ 45
Install and Set up of Software or Hardware. Price per hour	£ 30
Training – 1 to 1 per hour – includes documentation	£ 35

(10% discount on above prices applies to Students and OAP's (NUS or University Registration card as proof of status applies for students).)

BUSINESS USERS

	Excl VAT	Incl VAT
Technical Support – In the first hour charged to the nearest half hour, thereafter charged to the next full hour. Price per hour	£ 34.78	£ 40
Technical Support – day rate (8hrs Mon to Fri between 8am and 6pm excl Bank Holidays)	£ 173.91	£ 200
Technical Support – week rate (8hrs Mon to Fri between 8am and 6pm excl Bank Holidays)	£ 826.09	£ 950
Technical Support – Outside of 8am – 6pm Mon – Fri or Weekends and Bank Holidays	CALL	
File and Disk Recovery – basic file types (word-processing, spreadsheets, presentation and image files) Price for up to 3 files.	£ 13.04	£ 15
File and Disk Recovery – cost per file over and above 3 files	£ 2.61	£ 3
File and Disk Recovery – Large quantities of files, Directories etc	Call	
Laptop or PC rebuild – per machine	£ 60.87	£ 70
Wireless Router set up and secure – up to 2 PC's or laptops	£ 34.78	£ 40
Wireless Router set up and secure – 3 – 5 PC's or laptops	£ 65.22	£ 75
Be-Spoke build, set up and install EXCLUDING price of hardware and software.	£ 69.57	£ 80
Multiple Builds (same hardware/ software) – per machine	£ 43.48	£ 50
PC Health Check and Report and Advice, per PC	£ 13.04	£ 15

Spyware / Virus Removal and tidy up as result of PC Health Check includes PC health Check cost per PC	£ 43.48	£ 50
Install and Set up of Software or Hardware. Price per hour	£ 34.78	£ 40
Fully Managed Web hosting Prices per month (dependant upon website size) includes 10 hours per month web support (non rolling)	FROM £ 17.39	FROM £ 20
Website design and build (including domain name and 1 years hosting)	FROM £ 108.70	FROM £ 125
Software Testing per day, price	FROM £ 173.91	FROM £ 200
Network Assessment – Consultation and assessment – 1 to 20 employees incl. internal network security assessment	£ 17.39	£ 20
Network Assessment – Consultation and assessment – 21 + employees incl. internal network security assessment	CALL	

The following applies to both home and business customers

- We do not charge a call out fee.
- Clients outside a 20 mile radius of postcode PO5 will be charged 25p per mile charge each way. E.G Customer living 25 miles away will be charged for 5 miles each way at 25p per mile giving a total mileage charge of £2.50.
- Customers requiring on site assistance based on the Isle of Wight will be charged the cost of the ferry crossing in addition to any service charges.
- Call for prices of services not listed
- E&OE